



Annual Report

For the Year ending December 31, 2011

Coastal Connections, Inc. — 35 Water Street, Amesbury, MA 01913

Telephone: 978-388-1119 Fax: 978-388-1335 Website: <http://www.coastalconnections.org>

From the Chair



Dear Members and Friends:

As you read through our Annual Report, I do hope that you get a sense of the accomplishments of Coastal Connections, during the past four years. We did spend time those first few years, making sure that our foundation was accurate and sound. We did this through a thorough review and development of many, *many* Policies and Procedures to insure our "new" agency had a firm base. We now feel that we have the foundation that will carry us through many years. I am sure there will be changes to the "paper work" but we have the "products" to change!

Now we can spread our wings and look to the future -- strategic planning concerning growth, new program development, new ways of doing business, new ways of structuring our staff, both administratively and direct care staff in order to provide cost efficient, up to date, individualized services to our individuals. The Annual Report is a brief snapshot of our agency; please take the time to call, come visit and share with us as we bring meaning to the phrase "*Respect Differences, Celebrate Success!*"

Sincerely,



Vicky Hunt
Board Chair
May 2012

Executive Summary

Coastal Connections began its fourth fiscal year of operation on July 1, 2011. The agency entered into a new phase of development which took us from startup to strategic planning for the future. We plan to develop a well defined strategic plan that will address succession and sustainability into the future, as well as build upon our donor base. We have strengthened our community relationships and have added several new partnerships which have opened up even more exciting opportunities to the individuals we serve.

Our heartfelt gratitude is extended to our external stakeholders, funders, parents, donors, Board of Directors, Advisory Board, staff and individuals who support our mission to, "*Respect Differences and Celebrate Success.*" It is through your support that Coastal Connections has established itself as an agency offering best practices for supporting people with disabilities. Your continued support will ensure that Coastal Connections will always fulfill its desire to make a difference in the lives of people with disabilities in the community by providing programs, advocacy and personalized supports.

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Who We Are

Our Mission

Coastal Connections supports people with disabilities to achieve their full potential by creating personalized programs that promote living, working and playing in the community. Each person becomes an essential contributing member of their community through dynamic programs that create an environment which fosters lifelong learning.

Our Credentials

We are:

- Licensed by the Commonwealth of Massachusetts Department of Developmental Services (QUEST)
- Certified by the Division of Medical Assistance as a Provider of Day Habilitation Services
- Accredited by CARF-Commission for the Accreditation of Rehabilitation Facilities-Three Years with Distinction
- Member of Massachusetts Day Habilitation Coalition
- Member of Association of Developmental Disabilities Providers (ADDP)
- Member of the Massachusetts Providers' Council
- Licensed by the Department of Elementary and Secondary Education as a private day school

Our People

2011 Board of Directors

Vicky Hunt, Chairman
Pat Chipman-Vice Chair
Emily Gill-Treasurer
Linda Young-Secretary
Susan Brown
John Feehan
Maria Freccero
Craig Powers

2011 Administrative Staff

Deb Plumer-Co.Ex. Director/Director of Adult Programs
Martha Daigle-Co.Ex. Director/Director of Vocational Programs
Sheila Skane-CFO
Judy Boyle-Program Manager
Joanne Margeson-Health Care Supervisor-Adult Day Habilitation Program
Annie Sterling-Receptionist

2011 Advisory Board

Richard Bartley
Deb Choate
Cheryl Gorniewicz
Anthony Triglione
Carolyn Wilson

Our Partnerships

Pettengil House
Leeward Light Thrift Store
Haverhill City Hall
Amesbury Council on Aging
Heifer International
Partners in Development

Amesbury Chamber of Commerce
Adelynrood Retreat House
Salisbury Town Hall
Dress for Success, Amesbury
University of Lowell
Northern Essex Community College

Park Circle, Newburyport

Our Programs

The day programs here at Coastal Connections are dedicated to engaging people in positive, meaningful activities while maximizing skills and abilities. All people at Coastal Connections are recognized and valued as important contributing members of a team through the development of supportive social relationships and by providing services that promote personal choice.

Through leadership, education and dedication to community membership, Coastal Connections is committed to providing the supports necessary for all people to enjoy full participation in their community.

Petalworks



Vocational Ventures

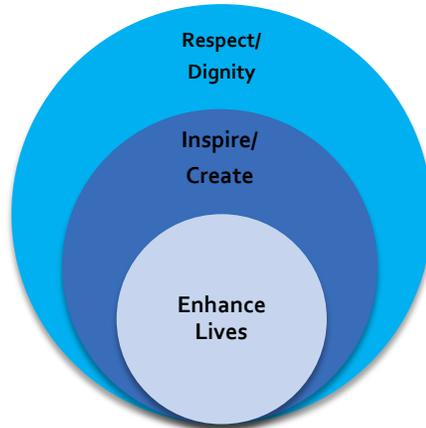
Other Services



Petalworks

Program Description

Petalworks is a community based day program supporting adults with multiple disabilities. A wide range of daily activities is offered and our focus is on providing support services and opportunities for people to enrich their lives, develop personal skills, enjoy activities and develop meaningful relationships.



Highlights

- Throughout 2011 Petalworks fostered many new partnerships and continued to develop its volunteer programs. The following agencies and activities were involved in enhancing programming at Petalworks:
- Seniors from the University of Lowell Electrical Engineering Department completed assistive technology projects which provide switch technology access to all individuals
- University of Lowell graduate student completed a grant writing course and wrote a grant for Coastal Connections
- Turning Point provided interns as part of the Summer Urban Youth Program
- Two interns from Northern Essex Community College completed their Human Service Practicum at Petalworks
- Retired special education teacher volunteered as a tutor 3 days per week
- Parent volunteer provided 1:1 assistance and support 1 day per week



PETALWORKS STAFF

GISELE KHOURY	BONNIE DEHETRE	LAURIE HARRIS
DENIS BRYER	DIANE DILISIO	CLAUDIA HARTLEY
JAY CHIPMAN	CAROLYN DUNN	ANNIE HATHAWAY
TERESA CRAMPHORN	LIANNA FLEWELLING	CINDY LEE
TEDDY LEE	JOANNE MARGESON	ROBIN MILLER
CRAIG POWERS	CAROL SMITH	MICHELE PERKINS



Goals:

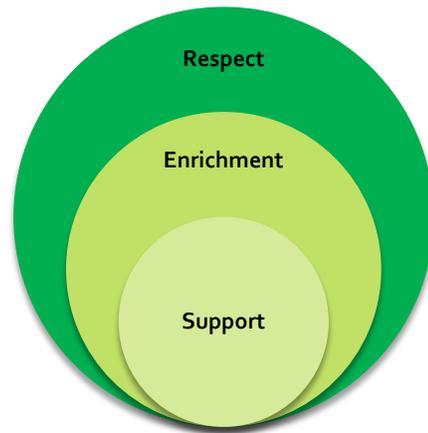
- Increase the number of individuals who access the community on a weekly basis
- Increase the number of individuals who complete volunteer work in their community
- Offer an array of health and fitness activities to all individuals
- Offer self advocacy/human rights training to all individuals

Vocational Ventures

Program Description

Vocational Ventures is a dynamic program offering a unique blend of functional academics, self-advocacy, life skills, and community experiences. Small groups access the resources of local communities to develop relationships including fitness at the local YWCA, and a variety of volunteer sites. Several individuals have obtained part time jobs that occur during the program week.

The New Ventures School Program works closely with Vocational Ventures. This program is an educational transition program for 18-22 yr. olds. Students can access community resources and participate in functional skills and development activities.



Highlights

- Program growth and new staff hire to support growth
- Began monthly bingo in March 2011 with seniors at Amesbury Council on Aging
- Program move in September to accommodate programmatic needs for small group instruction
- Full program holiday outing in December to North Shore Music Theater
- Individualized Arts Program
- Provided community based educational services to the Amesbury, Masconomet, Newburyport and Triton School Districts

VOCATIONAL VENTURES STAFF

JUDY BOYLE	GEORGE WILLEY	JANE HINCKLEY
LISA STOCKWELL	PAT FULLER	ROSE SCHLEGEL



Goals

- Provide group and individualized instruction for academics, independent living and social skills
- Provide instruction in self advocacy and human rights
- Offer weekly health and fitness opportunities
- Provide job skills training through volunteer and community-based worksites

Other Services

Coastal Connections offers a variety of other services.

Academics for Life is an evening program offered to adults within our local community that provides life skills reading, computer instruction, cooking skills, and functional math skills.

Vocational assessments using the McCarron Dial System are available to both local schools and private individuals seeking an in depth assessment. Coastal Connections has a licensed McCarron Dial specialist offering this unique 1:1 assessment.

As educators with advanced degrees we can go into local schools and offer program consultation and independent program reviews.

Our ancillary staff provides professional consultation and supports to individuals through an interdisciplinary team approach.



Highlights

- Twenty-five adults participated in the Academics for Living program
- McCarron Dial Vocational Evaluations were provided to local school districts, private individuals and Massachusetts Rehabilitation Commission
- A Vocational Exploration pilot program was established with Triton Regional School District
- Services were provided through an agreement with Massachusetts Rehabilitation Commission



ANCILLARY STAFF

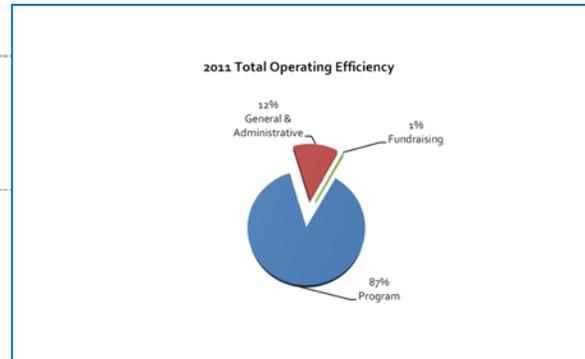
JAN JUNTENEN

ROBIN FARAGO

TAMMY DOBROSIELSKI

JOHN MOLLIKA

Financial Summary



Statement of Activities and Changes in Net Assets For the years ended June 30, 2011 and 2010

	2011			2010		
	Unrestricted	Temporarily Restricted	Total	Unrestricted	Temporarily Restricted	Total
Support & Revenue:						
Support:						
Government grants	\$ 1,390,132	\$ -	\$ 1,390,132	\$ 1,111,080	\$ -	\$ 1,111,080
Contributions	4,505	-	4,505	5,221	-	5,221
Fundraising events	10,411	-	10,411	12,684	-	12,684
Other grants	1,500	-	1,500			
Net assets released from restriction	1,533	(1,533)	-			
Revenue:						
Program revenue	221,444	-	221,444	148,338		148,338
Other revenue	2,089	-	2,089	2,925		2,925
Interest income	3	-	3	5		5
Total Support & Revenue	1,631,617	(1,533)	1,630,084	1,280,253	-	1,280,253
Expenses:						
Program services	1,135,204	-	1,135,204	991,450	-	991,450
Administration	166,009	-	166,009	135,344	-	135,344
Fundraising	3,217	-	3,217	75	-	75
Total Expenses	1,304,430	-	1,304,430	1,126,869	-	1,126,869
Change in net assets	327,187	(1,533)	325,654	153,384	-	153,384
Net Assets, Beginning of Year	298,489	7,562	306,051	145,105	7,562	152,667
Net Assets, End of Year	\$ 625,676	\$ 6,029	\$ 631,705	\$ 298,489	\$ 7,562	\$ 306,051